

TRANSFERS IN NAPLES 2020

Rates valid from **01 November 2019** to 31 December 2020

(Rates per Car/ Minibus One Way)	CAR 1 / 2 Pax		MINIBUS 3 / 8 Pax	
	DAY SERVICE RATES	NIGHT SERVICE RATES	DAY SERVICE RATES	NIGHT SERVICE RATES
	(p-up from 07.00 a.m. to 07.59 p.m.)	(p-up from 08.00 p.m. to 06.59 a.m.)	(p-up from 07.00 a.m. to 07.59 p.m.)	(p-up from 08.00 p.m. to 06.59 a.m.)
TRF NAPLES RAILWAY STN or APT or PIER / NAPLES CITY CENTRE or v.v.	€ 60	€ 94	€ 96	€ 130
TRF NAPLES (STN, HTL, PIER, APT) / SORRENTO or v.v. (DIRECT, NO STOPS)	€ 112	€ 157	€ 192	€ 239
TRF NAPLES (STN, HTL, PIER, APT) / POSITANO or v.v. (DIRECT, NO STOPS)	€ 148	€ 182	€ 227	€ 261
TRF NAPLES (STN, HTL, PIER, APT) / AMALFI or v.v. (DIRECT, NO STOPS)	€ 169	€ 203	€ 243	€ 277
TRF NAPLES (STN, HTL, PIER, APT) / RAVELLO or MINORI or MAIORI - or v.v. (DIRECT, NO STOPS)	€ 177	€ 210	€ 261	€ 295
** SUPPLEMENTS **	CAR 1 / 2 Pax		MINIBUS 3 / 8 Pax	
EXTRA HOUR (SUPPL. PER CAR/MINIBUS PER HOUR)	€ 54,55		€ 63,64	

GENERAL TERMS and CONDITIONS

PRESENTATION AT MEETING POINT FOR ARRIVAL TRANSFERS

Upon arrival at airports, clients have to collect their luggage and, after an eventual passport control, get out from custom area.

For private transfer, our driver will wait for 1 hour after the real landing time of the flight, holding a sign with clients name written on that. Customers are kindly required to contact us to inform if they have problems (lost luggage or anything else) which prevent them from being out of the airport within 1 hour from their arrival. Equally, they should contact us, who's in charge for the service, in case they don't meet the driver in the arrival hall. For arrivals at train stations, clients have to await at the specific meeting point reported below. Our driver will wait for 30 minutes after the real arrival time of the train, always holding a sign with clients' name. For arrivals at cruise ports, clients have to wait near their ship at the scheduled time. Our driver will wait for 30 minutes after the scheduled time, always holding a sign with clients' name. In any case, for any transfer service, also from cruise ports, if clients have problems in finding our driver, they can contact our office (during office hours), or our emergency numbers for immediate help and assistance.

PICK-UP AT HOTELS FOR DEPARTURE TRANSFERS

For private transfers, our pick-up time from hotels in city centre to Airports is usually 3 / 3,5 hours prior flight departure time, while for transfers to Railway stations it is usually 1 hour prior train



departure.

Sometimes pick-up times can be advanced or postponed in case of special events taking place on that day, or just due to hard traffic conditions. In any case, we will always give the pick-up time when confirming the service reservation. If clients have specific needs for a pick-up time, we have to be informed at least 24 hours in advance (48 hours for transfers on Sundays and Mondays), or even when you book the service, as we cannot manage changes of pick-up times on same days of transfers.

IMPORTANT: Due to traffic conditions, pick-up timetable for private transfers may have a flexibility of maximum 15 minutes. We kindly ask clients to await patiently in the hotel lobby. Kindly note that NO reimbursement will be granted to any client who is not at the place of pick-up at the established time.

Please note: pick-up / drop-off will be arranged at the hotel or at the nearest point possible in case the hotel, apartment, ecc. is located in an area with difficult or forbidden access

TRANSFER RATES INCLUSIONS

Transfer services include 1 hour waiting after the real landing time of the flight and 30 minutes waiting after the real arrival time of the train and after arranged pick—up time for clients disembarking from any cruise ship. After that term, if clients have not contacted Gartour informing about their delay due to any problem, driver will leave and clients will have to use local public taxis to reach their destination (no refund will be agreed in these cases). If our drivers are requested to wait longer than 1 hour included, a supplement for each extra hour (or part of an hour), will be charged by suppliers to us, and we'll be forced to do the same with you. Except where clearly specified, all transfer services are quoted on the basis of 1 luggage for each passenger. For clients with more than 1 luggage each, we must be informed in advance in order to check if the car size quoted is enough, or if we have to provide a larger vehicle and charge a higher transfer fare accordingly to the car size needed. If clients travel with more than one luggage each without prior notice, they may be charged directly for extra car fee.

LIABILITY

Gartour and Transfer companies are not responsible for any loss of personal valuables, luggage or objects, during transfers or for any loss of personal items which are left on car / minivan / minibus, or for any damage caused by third parties to personal items during the service.

RATES & SALES CONDITIONS

All the rates reported in the price lists are NET RATES to Gartour.

The Private Transfer Services reported above are bookable on FREE SALE basis up to 48 hours prior to scheduled arrival time (72 hours for transfers on Sundays, Mondays or Public Holidays). After this term, transfer services are On Request. The Private Tour Services are always On Request.

CANCELLATION POLICY

For all Transfers in Italy following cancellation policy will be applied:

No penalties for cancellation sent within 48 hours prior scheduled arrival time (72 hours for transfers on Sundays and Mondays).

After that term, 100% cancellation fee will be charged. Same 100% cancellation fee will be charged for no-shows.

COMPLAINTS

Any complaint must be communicated in writing to Gartour within and no later than 10 working days after the date of the transfer. After this term, we will not be obliged to check complaints sent with delay and no eventual reimbursement will be approved and agreed to anyone.

